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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:

Max Copperman et al.

Title:

EFFICIENT AND COST-EFFECTIVE CONTENT PROVIDER FOR CUSTOMER

RELATIONSHIP MANAGEMENT (CRMQQR OTHER APPLICATIONS

Docket No.:

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Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

We are transmitting herewith the following attached items (as indicated with an "X"):

X Return postcard.

 \underline{X} Amendment and Response (17 pgs.).

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